



DATASHEET

Insight Managed Infrastructure

Simplifying the complex -
Proactive care for your critical infrastructure

Business Challenge

In today's rapidly evolving digital landscape, managing IT infrastructure has become increasingly complex and resource intensive. Businesses are required to maintain cost efficiency, ensure robust security and compliance, and keep up with technological advancements, whilst striving to focus on their core operations. Insight's Managed Infrastructure Services offers a strategic solution to these issues by providing expert management, 24/7 monitoring, and scalable, cost-effective infrastructure solutions.



How we help

Insight's Managed Services experts understand the operational challenges businesses face, including rising costs, complex environments, strict security needs, and ongoing innovation. Our Managed Infrastructure Services transform these challenges into growth opportunities. MIS helps reduce costs, improve security, ensure disaster recovery, and utilise new technologies, enabling businesses to focus on innovation without IT management worries.


Benefits:


- Improve data protection and backup.
- Enhance network performance.
- Enable and optimise virtualisation
- Gain flexible, secure data storage.
- Refocus resources on strategy.

CSAT **4.62** out of 5

NPS 72
(compared to industry average of 32)

 **14,500**
Managed Clients globally

 **11,000+**
Teammates worldwide

 **20,000+** network devices
30,000+ servers under management

23,300+ Monthly Tickets

4 Alerts
processed per second

Whether you require light-touch assistance, outcome-focused management, or comprehensive oversight of your infrastructure in your own data centres, we are here to help. Our services aim to:

Simplify Complexity

Managing a mix of on-premises, cloud, and hybrid systems is daunting. Our Managed Infrastructure Services team brings unparalleled expertise and state-of-the-art tools to streamline your IT environment, ensuring seamless integration and smooth operations across all platforms.

Focus on Core Business

Your focus should be on what you do best running your business. Let us handle the IT complexities. By outsourcing your infrastructure management to us, you can concentrate on strategic initiatives and core operations, driving productivity and innovation.

Managed Infrastructure Services

- Managed Backup & Recovery
- Managed Collaboration — Voice and Video
- Managed Compute
- Managed Compute — Virtualisation
- Managed Database
- Managed Meraki Access – Wired & Wireless
- Managed Meraki SD-WAN
- Managed Network
- Managed Network Backup
- Managed Patch
- Managed SD-WAN
- Managed Storage
- Monitoring - Notify only

24/7 Monitoring and Support

Downtime is not an option. Our dedicated team provides round-the-clock monitoring and support, quickly resolving any issues that arise. We ensure your systems are always performing at their best, minimising disruptions and keeping your business running smoothly.

Ensure Business Continuity

Disasters happen, but they shouldn't derail your operations. We offer comprehensive disaster recovery and business continuity solutions, ensuring that your business can quickly recover and continue operations, no matter what.

Partner with Insight and transform your IT infrastructure into a catalyst for success. Our Managed Infrastructure Services are here to elevate your business, providing the expertise, efficiency, and security you need to thrive in the digital age.



About Insight

Insight Enterprises, Inc. is a Fortune 500 solutions integrator with more than 11,500 teammates worldwide helping organisations accelerate their digital journey to modernise their business and maximise the value of technology. We enable secure, end-to-end transformation and meet the needs of our clients through a comprehensive portfolio of solutions, far-reaching partnerships and 33+ years of broad IT expertise. Rated as a Forbes World's Best Employer and certified as a Great Place to Work, we amplify our solutions and services with global scale, local expertise and a world-class e-commerce experience, realising the digital ambitions of our clients at every opportunity.



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