

## Solution Brief

# Managed Backup

## Improve operational management with a new IT service model

IT is traditionally bombarded with day-to-day responsibilities that don't allow them to move fast enough to meet business needs. To get the most value out of their operational expenditures, organisations must combine people, processes, and technology in a strategic way.

With Insight's Managed Backup Service, you can free your staff from the day-to-day burden of managing backups — and empower them to focus on higher-level initiatives.

A medical research institute was challenged with a neglected backup environment and needed to lower IT costs with limited resources. We successfully took over backup operations with an individual administrator and a team of 24/7 engineers, lowering operational costs by 25%.

## Different workloads have different backup requirements

Protecting your data doesn't come in just one size. We understand that workload requirements vary. That's why we don't take a one-size-fits-all approach to managed backup. From utilising on-and off-premise platforms and fixed and burstable capacities, to CapEx and OpEx models, we offer a variety of approaches to support your workload requirements.

Our team of experts analyses your current and future workloads and platforms to specifically align an optimised approach that will ensure your data protection strategy is the right fit. And, with any managed backup approach, you're always guaranteed a depth of operational capabilities — so you can focus on high-level business objectives:

### + 24/7 monitoring

Fully manage your IT operational platform through CDCT Central for capture, refine, and report capabilities.

### + 24/7 operations

Establish scale through an extension of your team to build effective automation and streamline incident management.

### + Enterprise service delivery

Leverage enterprise-level capabilities and processes from our partners for more functionality than ever.

### + Business focus

Deliver lower cost operations, enable revenue growth, and improve service levels.

The increasing business demands on a global automotive manufacturer put stress on its limited IT resources, and it sought a cloud solution to prevent a large capital expenditure. We leveraged existing investments by extending the infrastructure, saving them \$500k per year, and freed up critical resources by managing the entire backup service.

## Why Insight

- + Our management and support services teams support data center assets on six 6 continents, and monitor more than 10,000 devices.
- + We have dual 24/7 North American support centers for always-on monitoring and backup of your operations.
- + Through our comprehensive monitoring, we always know what is happening in your environment, and our 24/7 support center ensures we will be there when you need us.
- + Our management expertise spans all phases of the backup operation — from aligning workloads with platforms to deployment and ongoing support.
- + As objective IT specialists with more than 1,000 technology certifications, we have the expertise and skills to administer environments.

## Insight Managed Backup

Through our Managed Backup offerings, our engineers become your remote backup managers, freeing your internal resources to focus on strategic tasks. Our team provides the expertise and management — and you stay in complete control of your assets.



Service



Location



Capacity



Data center



Cost

### Managed On-premise Backup (Existing platforms)

Pair your existing infrastructure with our managed backup services team to enhance your operational platform and monitoring.

### Managed On-premise Backup (New platforms)

Utilise refreshed platforms and technology together with Insight Managed Services to deliver backup administration and support.

### Managed Private Cloud Backup

Gain flexibility and scalability with the private cloud, along with Insight Managed Services operational management, hosting, and infrastructure as a monthly fee.

### Backup as a Service

Leverage our partner relationships and integrate with an expanding service vendor portfolio that provides in-depth, enterprise-level capabilities and functionality, along with hosting and managed backup services.

### Managed Public Cloud Backup

Implement a custom cloud strategy that allows you to scale capacity as your needs change, while Insight Managed Backup handles operations and monitoring.

Private cloud	Fixed capacity	On-premise data center / colocation	Managed monthly fee
Private cloud	Fixed capacity	On-premise data center / colocation / burst to the cloud	CapEx / managed monthly fee
Private cloud	Fixed capacity	Insight data center / burst to the cloud	Monthly fee
Private cloud / enterprise backup	Variable capacity	On-premise data center / colocation / burst to the cloud	Monthly fee
Public cloud	Variable capacity	AWS / Azure	Monthly fee

A global brewer and distributor acquired multiple backup technologies through an acquisition, and wanted to outsource backup management to focus on higher-level objectives. We leveraged a private cloud solution, as well as existing investments to free up resources, improve backup success rates, and lower operational costs by 15%.

## Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes, and technologies. We believe the best path to digital transformation is integrative, responsive, and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

Learn more at:

[au.insight.com](https://au.insight.com)

## Getting started is easy.

To learn about pricing and how to begin, contact [marketing.apac@insight.com](mailto:marketing.apac@insight.com)

1800 189 888  
[au.insight.com](https://au.insight.com)

0800 933 111  
[nz.insight.com](https://nz.insight.com)

65 6438 2995  
[sg.insight.com](https://sg.insight.com)

852 2972 8200  
[hk.insight.com](https://hk.insight.com)