

Copilot + Agents Immersion Briefing

Transforming Collaboration
in the Era of AI



Overview & Problem Statement

In today's rapidly evolving workplace, organisations face new challenges in communication, collaboration, and engagement. The Copilot + Agents Immersion Briefing is designed to help customers navigate these changes by showcasing how Microsoft Teams, enhanced with Copilot and intelligent agents, can revolutionise the way teams work together. This session provides a deep dive into modern work trends and the tools that address them, enabling secure, efficient, and AI-powered collaboration.

What to Expect

During this engagement, we will demonstrate and familiarise customers with:

- Teams Phone
- Microsoft Places
- Copilot Agents in use with Teams
- Teams Rooms
- Managed Services
- Teams Premium

By the end of the workshop, you will:

- Gain a comprehensive understanding of Microsoft Teams and its capabilities
- Learn how to use Copilot with Teams
- Understand how and when to use Copilot Agents with Teams
- Distinguish between Teams and Teams Premium
- Build an adoption roadmap
- Define technical and functional requirements including security and governance

Who Should Attend

- Business Decision Makers (BDMs)
- IT Decision Makers (ITDMs)
- Chief Information Officers (CIOs)
- Chief Information Security Officers (CISOs)
- Chief Financial Officers (CFOs)
- Departmental Leads

Duration

Customer Commitment:
Approximately 3–8 hours

About Insight

Insight Enterprises is a leading Solutions Integrator that helps clients solve technology challenges by combining the right hardware, software, and services. We're a global Fortune 500 technology company with a network of over 6,000 partners and experts around the world who provide access to end-to-end IT capabilities. For more than 35 years, we have delivered and optimised technology solutions for our clients efficiently, effectively, and safely. We are rated as a Great Place to Work, a Forbes World's Best Employer, and a Fortune World's Best Workplace. Discover more at au.insight.com.